



# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, **RAJAMAHENDRAVARAM** - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : gietpharmacy@gmail.com, Website : www.gietpharmacy.in

## GRIEVANCE & REDRESSAL COMMITTEE

S.No	Name	Position	Contact No	Email ID
1	Dr. M. D.Dhana Raju	Chairman	9440677600	dhanarajumd@giet.ac.in
2	Dr. S. Ramachandran	Convener	9949261973	ramachandran@giet.ac.in
3	Dr. V.D.Sundar	Member	9959212600	sundarvd@yahoo.co.in
4	Dr.R.Vijayalakshmi	Member	9492083483	vijayalakshmigsp@gmail.com
5	Dr.A.R Magesh	Member	9963059305	armagesh09@gmail.com
6	Dr.C.Gopi	Member	6303049716	gopi@giet.ac.in



# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, RAJAMAHENDRAVARAM - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : gietpharmacy@gmail.com, Website : www.gietpharmacy.in

NAAC ACCREDITED

S. No	Grievances / Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
1	Sufficient food is not available in the girl's hostel mess	Considered the grievance and recommended to hostel mess committee	The hostel mess committee is initiated the action to mess people for everything ready and quantities are to be verify in the breakfast, lunch & dinner times.
2	Water problem in the girl's hostel	Considered the grievance and recommended and forwarded to maintenance Dept.	2 new large volume water tanks are fixed on the girl's hostel terrace
3	Sometimes, bus seats are not enough. So, that students standing during travel	Considered the grievance and recommended and forwarded to Transport Dept.	Extra buses made available.
4	Need more certification courses	Considered the grievance and recommended and forwarded to administration.	Issue is addressed by the principal with the respective in charges and it has been resolved.



**C. M.D. DHANA RAJU**  
Principal. M,Pharm., Ph.D.  
GIET SCHOOL OF PHARMACY,  
NH 16, Chaitanya Knowledge City,  
RAJAHMUNDRY-533 296 (A.P.)



# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, **RAJAMAHENDRAVARAM** - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : [gietpharmacy@gmail.com](mailto:gietpharmacy@gmail.com), Website : [www.gietpharmacy.in](http://www.gietpharmacy.in)

## ANNUAL REPORT ON GRIEVANCES (2018-2019)

Grievance & Redressal Committee held a meeting on 21.03.2019 from 2:00 pm onwards & the following members were attended and discussed the below mentioned complaints.

S.No	Name	Position	Contact No	Email ID
1	Dr. M. D.Dhana Raju	Chairman	9440677600	<a href="mailto:dhanarajumd@giet.ac.in">dhanarajumd@giet.ac.in</a>
2	Dr. S. Ramachandran	Convener	9949261973	<a href="mailto:ramachandran@giet.ac.in">ramachandran@giet.ac.in</a>
3	Dr.V.D.Sundar	Member	9959212600	<a href="mailto:sundarvd@yahoo.co.in">sundarvd@yahoo.co.in</a>
4	Dr.R.Vijayalakshmi	Member	9492083483	<a href="mailto:vijayalakshmigsp@gmail.com">vijayalakshmigsp@gmail.com</a>
5	Dr.A.R Magesh	Member	9963059305	<a href="mailto:armagesh09@gmail.com">armagesh09@gmail.com</a>
6	Dr.C.Gopi	Member	6303049716	<a href="mailto:gopi@giet.ac.in">gopi@giet.ac.in</a>





# GIET SCHOOL OF PHARMACY

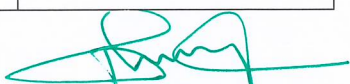
(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, RAJAMAHENDRAVARAM - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : gietpharmacy@gmail.com, Website : www.gietpharmacy.in

S. No	Grievances / Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
1	More fans are required Floors & washrooms are not cleaning properly	Considered the grievance and recommended to Electrical section. & Housekeeping section.	New fans are provided & recruited some more scavengers for hostel to clean the floors and washrooms
2	The students requested to consider best one of Mid in place of average of both Mids.	Considered the grievance & forwarded to Academic council	Academic council is forwarded to Board of studies
3	Direct route college buses are not available during coaching classes	Considered the grievance and recommended and forwarded to Transport Dept.	Direct bus facility provided to the students who are attending for the coaching classes

  
Dr. M.D. DHANA RAJU  
Principal. M.Pharm., Ph.D.  
GIET SCHOOL OF PHARMACY,  
NH 16, Chaitanya Knowledge City,  
RAJAHMUNDRY - 533 296. (A.P.)





# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, **RAJAMAHENDRAVARAM** - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : [gietpharmacy@gmail.com](mailto:gietpharmacy@gmail.com), Website : [www.gietpharmacy.in](http://www.gietpharmacy.in)

## ANNUAL REPORT ON GRIEVANCES (2019-2020)

Grievance & Redressal Committee held a meeting on 11.03.2020 from 10:00 am onwards & the following members were attended and discussed complaints.

S.No	Name	Position	Contact No	Email ID
1	Dr. M. D.Dhana Raju	Chairman	9440677600	<a href="mailto:dhanarajumd@giet.ac.in">dhanarajumd@giet.ac.in</a>
2	Dr. S. Ramachandran	Convener	9949261973	<a href="mailto:ramachandran@giet.ac.in">ramachandran@giet.ac.in</a>
3	Dr. V.D.Sundar	Member	9959212600	<a href="mailto:sundarvd@yahoo.co.in">sundarvd@yahoo.co.in</a>
4	Dr.R. Vijayalakshmi	Member	9492083483	<a href="mailto:vijayalakshmigsp@gmail.com">vijayalakshmigsp@gmail.com</a>
5	Dr.A.R Magesh	Member	9963059305	<a href="mailto:armagesh09@gmail.com">armagesh09@gmail.com</a>
6	Dr.C.Gopi	Member	6303049716	<a href="mailto:gopi@giet.ac.in">gopi@giet.ac.in</a>



# GIET SCHOOL OF PHARMACY

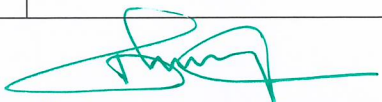
(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, RAJAMAHENDRAVARAM - 533 296. E.G.District., (A.P.)  
Tel : 0883 - 2484444, E-mail : gietpharmacy@gmail.com, Website : www.gietpharmacy.in

S. No	Grievances / Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
1	Internet connection issues in the hostel	Considered the grievance and recommended to increase the Wi-Fi internet.	Forwarded to e-Services & they fixed some extra routers in the hostels. Upgraded the band width from 45Mbps to 200Mbps
2	In classrooms & hostel rooms switch boards are not working, some switches are not in condition	Considered the grievance & forwarded to maintenance section	Initiated the action to Electrical maintenance Dept.
3	Hostel students asked to change the menu in mess	Considered the grievance & forwarded to Hostel mess members	Committee had a talk with mess people. After 1 week they replaced some items with other items like Puri instead of Chapati.



  
Dr. M.D. DHANA RAJU  
Principal. M.Pharm., Ph.D.  
GIET SCHOOL OF PHARMACY,  
NH 16, Chaitanya Knowledge City,  
RAJAMAHENDRAVARAM - 533 296 (A.P.)





# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, **RAJAMAHENDRAVARAM** - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : [gietpharmacy@gmail.com](mailto:gietpharmacy@gmail.com), Website : [www.gietpharmacy.in](http://www.gietpharmacy.in)

**NAAC ACCREDITED**

## ANNUAL REPORT ON GRIEVANCES (2020-2021)

Grievance & Redressal Committee held a meeting on 11.03.2021 from 01:00 pm onwards & the following members were attended and discussed complaints.

S.No	Name	Position	Contact No	Email ID
1	Dr. M. D.Dhana Raju	Chairman	9440677600	<a href="mailto:dhanarajumd@giet.ac.in">dhanarajumd@giet.ac.in</a>
2	Dr. S. Ramachandran	Convener	9949261973	<a href="mailto:ramachandran@giet.ac.in">ramachandran@giet.ac.in</a>
3	Dr.V.D.Sundar	Member	9959212600	<a href="mailto:sundarvd@yahoo.co.in">sundarvd@yahoo.co.in</a>
4	Dr.R.Vijayalakshmi	Member	9492083483	<a href="mailto:vijayalakshmigsp@gmail.com">vijayalakshmigsp@gmail.com</a>
5	Dr.A.R Magesh	Member	9963059305	<a href="mailto:armagesh09@gmail.com">armagesh09@gmail.com</a>
6	Dr.C.Gopi	Member	6303049716	<a href="mailto:gopi@giet.ac.in">gopi@giet.ac.in</a>



# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

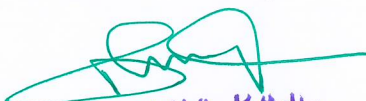
(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, RAJAMAHENDRAVARAM - 533 296. E.G.District., (A.P.)  
Tel : 0883 - 2484444, E-mail : gietpharmacy@gmail.com, Website : www.gietpharmacy.in

S. No	Grievances / Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
1	To invite core companies to the institution for placements	Considered the grievance and recommended to provide more placements in core companies	T & P Cell has initiated the action to invite core companies to the institution
2	Request for girls rest room in the college	Considered the grievance & recommended to provide girls rest room	Girls rest room was provided in the third floor of the college.

No major grievances have reported during the academic year 2020-2021 except few minor grievances.



  
M.D. DHANA RAJU  
Principal,  
M,Pharm., Ph.D.  
GIET SCHOOL OF PHARMACY,  
NH 16, Chaitanya Knowledge City  
RAJAMAHENDRAVARAM 533 296 (A.P.)





# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, RAJAMAHENDRAVARAM - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : gietpharmacy@gmail.com, Website : www.gietpharmacy.in

S. No	Grievances / Details of students affected	Grievance cell Recommendations/ Suggestions	Action plan taken by the college
1	Request for additional stops of busses coming from Kakinada	Considered to provide additional stops	Initiated the action to transportation Dept. Additional stops were provided
2	Request to send away the monkeys from the campus	Considered the grievance & recommended to the CSO of the college	Not yet resolved, trying to resolve the problem.
3	Students asked to decrease the hostel fee in COVID time	Considered the grievance & recommended to the management	GM sir had a talk with students. He said that everyone must pay full fee.

**M. M.D. DHANA RAJU,**  
Principal. M.Pharm., Ph.D.  
GIET SCHOOL OF PHARMACY,  
NH-16, Chaitanya Knowledge City,  
RAJAHMUNDRY 533 296 (A.P.)





# GIET SCHOOL OF PHARMACY

(SRI KOUNDINYA EDUCATIONAL SOCIETY)

(Affiliated to Andhra University, Approved by AICTE & PCI)

NH-16, Chaitanya Knowledge City, **RAJAMAHENDRAVARAM** - 533 296. E.G.District., (A.P.)

Tel : 0883 - 2484444, E-mail : [gietpharmacy@gmail.com](mailto:gietpharmacy@gmail.com), Website : [www.gietpharmacy.in](http://www.gietpharmacy.in)

NAAC ACCREDITED

## ANNUAL REPORT ON GRIEVANCES (2021-2022)

Grievance & Redressal Committee held a meeting on 02.04.2022 from 11:00 am onwards & the following members were attended and discussed complaints.

S.No	Name	Position	Contact No	Email ID
1	Dr. M. D.Dhana Raju	Chairman	9440677600	<a href="mailto:dhanarajumd@giet.ac.in">dhanarajumd@giet.ac.in</a>
2	Dr. S. Ramachandran	Convener	9949261973	<a href="mailto:ramachandran@giet.ac.in">ramachandran@giet.ac.in</a>
3	Dr. V.D.Sundar	Member	9959212600	<a href="mailto:sundarvd@yahoo.co.in">sundarvd@yahoo.co.in</a>
4	Dr.R.Vijayalakshmi	Member	9492083483	<a href="mailto:vijayalakshmigsp@gmail.com">vijayalakshmigsp@gmail.com</a>
5	Dr.A.R Magesh	Member	9963059305	<a href="mailto:armagesh09@gmail.com">armagesh09@gmail.com</a>
6	Dr.C.Gopi	Member	6303049716	<a href="mailto:gopi@giet.ac.in">gopi@giet.ac.in</a>